



# ACS

Chemistry for Life<sup>®</sup>

**American Chemical Society**



# ACS Publications - Ensuring XML Quality

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# The ACS Vision and Mission

## Our Vision:

“Improving people’s lives through the transforming power of chemistry”



## Our Mission:

“Advance the broader chemistry enterprise and its practitioners for the benefit of Earth and its people.”



# ACS Publications: High Quality, High Impact



- Now with 41 peer-reviewed journals including two new journals for 2012
- ~40,000 articles (manuscripts) to be published in 2012
- ~325,000 composed pages

American Chemical Society » Publications

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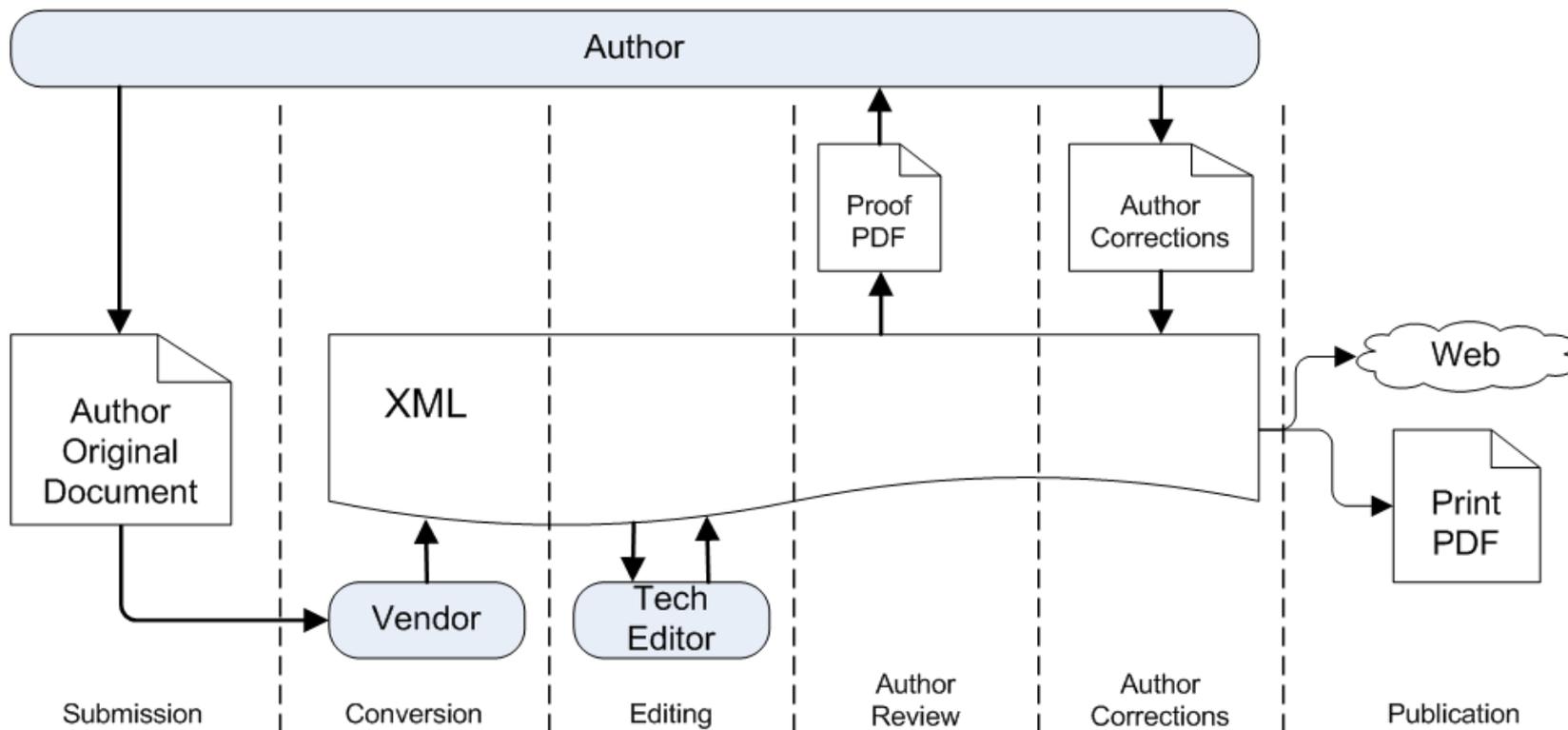
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# The ACS Manuscript Workflow

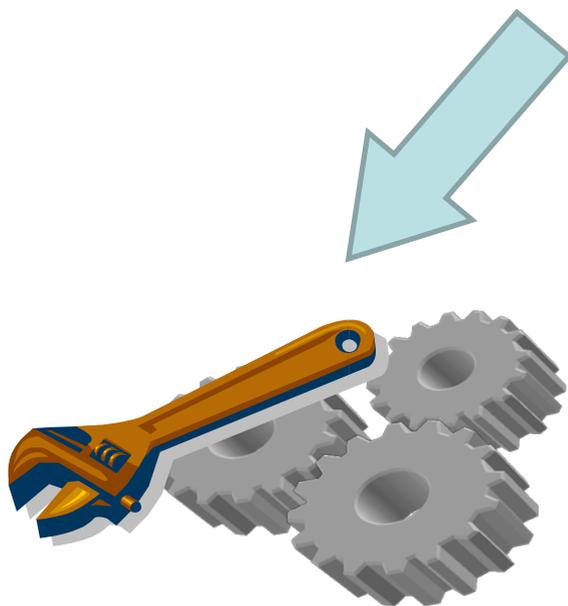


## Trouble Ahead?

<pub-date><year>2012</year></pub-date>

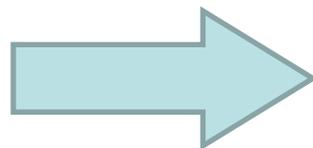
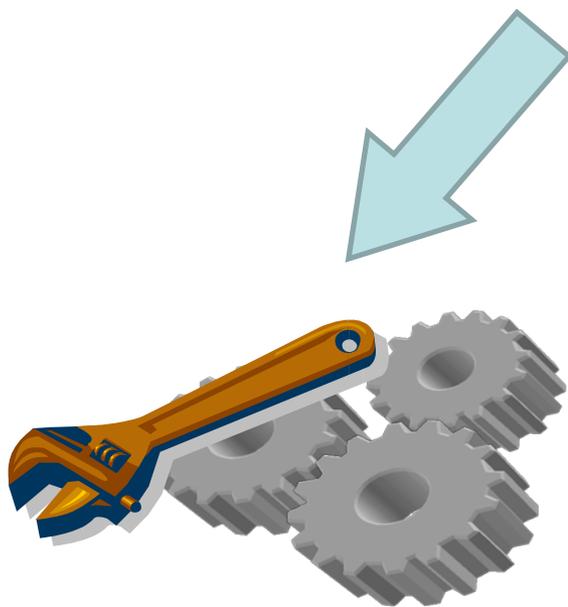
## Trouble Ahead?

<pub-date><year>2012</year></pub-date>



## Trouble Ahead?

<pub-date><year>2012</year></pub-date>



# Dilemma

~40,000 articles

# Dilemma

~325,000 pages!

- Fix What You Can
- Highlight The Rest

# Automatic Edits Fix What You Can



- Run before Technical Editors first see the article (pre-edits)
  - Simple content changes
  - Markup changes
- Run after Technical Editors finish (post-edits)
  - Markup clean-up
- THOUSANDS! Heavily developed early in the transition to XML, resulted in lots of time saved

## Pre-Edit (Example)

Label and head elements whose content is enclosed entirely inside certain formatting tagging will have that formatting tagging stripped.

- Properties

```
#### ExtraFormatEdit constants
# These are the target elements to search for extraneous formatting tags.
ExtraFormatEdit.extraFormattingTargetElementPath = //label
ExtraFormatEdit.extraFormattingTargetElementPath = //head

# These are formats to strip from target elements (if the format applies to the entire
# target).
ExtraFormatEdit.extraFormattingTag = bold
ExtraFormatEdit.extraFormattingTag = italic
ExtraFormatEdit.extraFormattingTag = underline
ExtraFormatEdit.extraFormattingTag = overline
ExtraFormatEdit.extraFormattingTag = sc
```

- Before:

```
<label><bold>Label 1</bold></label>
```

- After:

```
<label>Label 1</label>
```

# Pre-Edit (Expression-based Examples)

Change “C=C” (carbon/carbon double-bond). Replace the equal sign (“=”) with the preferred Unicode double bond character (#xE5FB).

- Code:

T	<code>\bC=C\</code>	<code>C&amp;#xE5FB;C</code>	All
---	---------------------	-----------------------------	-----

Change the capital “L” in L-arginine to use markup for “small-cap” (<sc>) anywhere in the body of the document.

- Code:

T	<code>L-arginine</code>	<code>&lt;sc&gt;l&lt;/sc&gt;-arginine</code>	Body
---	-------------------------	--	------

# Pre-Edit (Expression-based Example, with exclusions)

Change the British spelling of the word “aluminium” to “aluminum,” except in certain elements (<ack>, <aff>, etc.).

- Code:

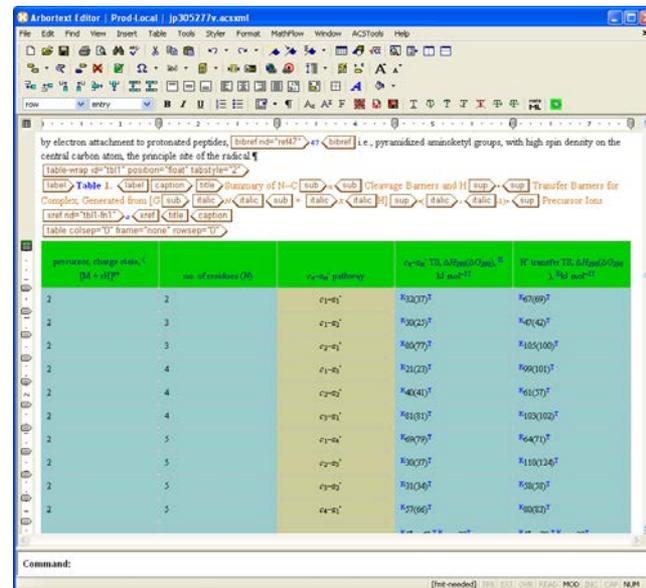
Exclusions	T	aluminium	aluminum	All
	F	aluminium	aluminum	ack
	F	aluminium	aluminum	aff
	F	aluminium	aluminum	author-notes
	F	aluminium	aluminum	bio
	F	aluminium	aluminum	contrib
	F	aluminium	aluminum	corresp
	F	aluminium	aluminum	disp-quote
	F	aluminium	aluminum	index-entry-group
	F	aluminium	aluminum	ref
	F	aluminium	aluminum	ref-note
	F	aluminium	aluminum	run-head-author
	F	aluminium	aluminum	speech

# Post-Edit (Example)

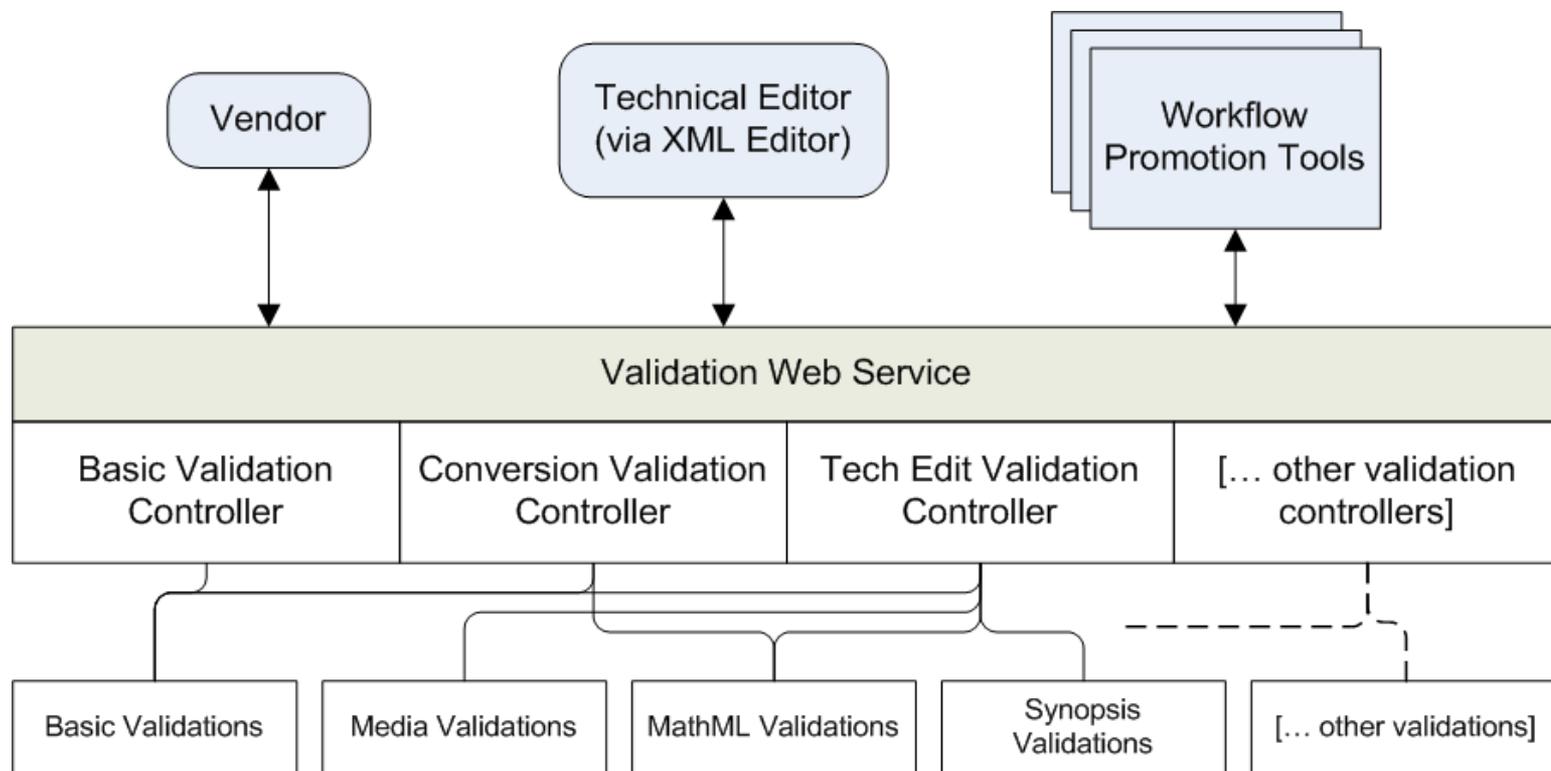
Clean up markup by removing extraneous processing instruction elements. These particular PIs provide cell-shading in tables in the XML editor. They are useful for Technical Editors while they are editing the tables, but may be removed after editing is complete.

```
// Find all cell-coloring processing
// instructions, and remove them.
NodeList cellColoringPIS =
    acsJournalUtil.xpathFindNodes(doc,
        "-//processing-instruction('Pub')[contains(.,'_cellfont')]");

acsJournalUtil.removeNodes(cellColoringPIS);
```



# Validations



## Validations (Simple Example)

The `<journal-meta>` element must be present, and it must contain a `<journal-id>` element, which must contain exactly two characters.

```
xmlTestXPath(vid: 'journal-id',  
  desc: 'Journal Id must be present and be 2 characters long',  
  context: '//journal-meta/journal-id',  
  condition: 'string-length(.)=2',  
  messageId: 'exact-string-length',  
  severity: ACSPubsMessage.FATAL[...])
```

# Validations (Simple example, cont'd)



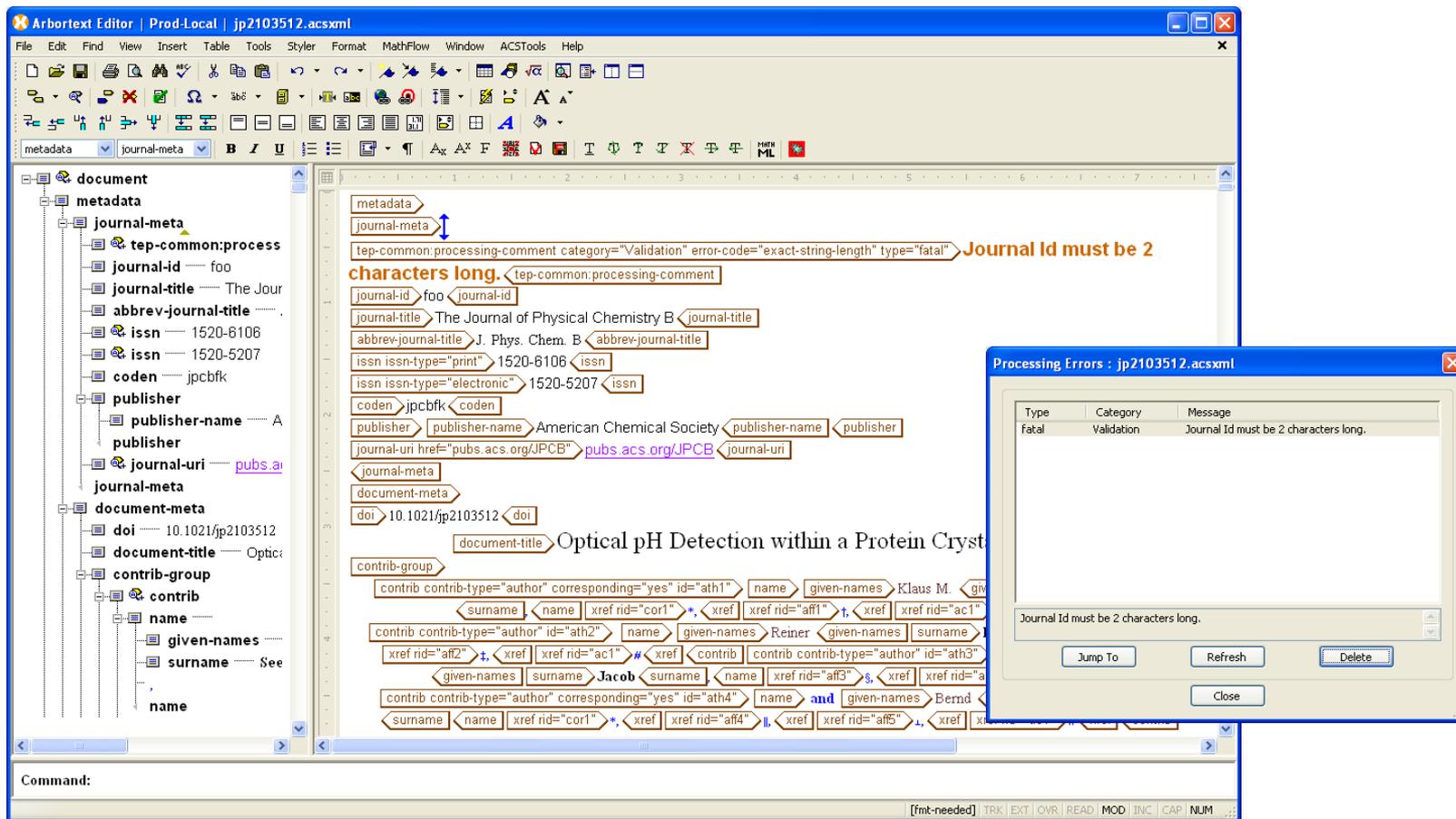
- Before:

```
<journal-meta>
  <journal-id>foo</journal-id>
  <journal-title>Industrial & Engineering Chemistry Research</journal-title>
  [...]
</journal-meta>
```

- After:

```
<journal-meta>
  <tep-common:processing-comment category="Validation"
    error-code="exact-string-length" type="fatal">
    Journal Id must be 2 characters long.
  </tep-common:processing-comment>
  <journal-id>foo</journal-id>
  <journal-title>Industrial & Engineering Chemistry Research</journal-title>
  [...]
</journal-meta>
```

# Validations (Simple example, cont'd) – What the TE Sees



The screenshot shows the Arbortext Editor interface with the XML document `jp2103512.acsxml` open. The left pane displays the document tree, and the main pane shows the XML source code. A validation error is highlighted in the source code: `Journal Id must be 2 characters long.` The error message is also displayed in a 'Processing Errors' dialog box in the foreground.

The 'Processing Errors' dialog box contains the following table:

Type	Category	Message
Fatal	Validation	Journal Id must be 2 characters long.

The dialog box also includes buttons for 'Jump To', 'Refresh', 'Delete', and 'Close'.

# Validations (Example of external dependency)



A “Supporting Information” file associated with an article exists in Documentum. Ensure that at least one `<si>` element makes reference to it.

```
for ( $siFileName in [list of SI files for this MSC] )
{
    xmlTestXPath(vid:'filename-matches-href',
        desc:'filename must match the href for a si tag',
        context:'//document-meta',
        condition:"count(./si-group/si[@href='$siFileName']) > 0",
        messageId:'no-si-filename-match',
        params: acsFileName)
}
```

# Validations (Example of changing severity)

One or more <si> elements exist, but no “Supporting Information” files exist in Documentum for this article.

```
if ($number_Of_SI_Files_In_Repository_For_This_Manuscript == 0)
{
  xmlTestXPath(vid:'no-si-files-in-dots',
    desc:'no si files in DOTS, any si is extra',
    context:'//si[not(ancestor::tep-common:deleted-content)]',
    condition:'false',
    messageId:'extra-si-tag')
}

[...]
```



```
message(id:'extra-si-tag', severity:ACSPubsMessage.FATAL,
  usageSeverity:['Compose':ACSPubsMessage.WARNING,
    'TechEdValidationController':ACSPubsMessage.ERROR],
  category:TEPValidationUtil.CATEGORY,
  'Callout for this <si> tag does not match any SI filename in DOTS.')
```

# Outsourcing - Vendor XML Quality

- Vendor relations manager: determine outsourcing value to ACS
- Vendor quality measures implemented in three ways:
  - Vendor XML scoring
  - Vendor validations
  - Vendor manual rejections



# Vendor Scoring

- XML conventions

For elements that allow text, any deterministic leading and trailing white space within element content should be avoided or moved outside of the tag. [...] the pink spaces below should be omitted, and the blue spaces should be relocated into the adjacent text:

Incorrect

:

```
<head> Methods & Materials </head>  
<fn> <label>d</label> per<bold> 2x</bold>  
</bold>d.</fn>
```

Correct

:

```
<head>Methods & Materials</head>  
<fn><label>d</label>per<bold>2x</bold>d.</fn>
```

## Vendor Scoring: Scorecard

- XML “goodness” equates to time to edit
- Scoring integrated in existing workflow
- Conversion scorecard

# Vendor Scoring: Sample Scorecard

	Score
<b>EQUATIONS</b>	
Minutes to fix equations that were <b>not</b> keyed that should have been?	2
Minutes to fix equations that were <b>not</b> MathML that should have been?	0
Minutes to make the paper match author copy (beyond 2 items above)	0
<b>Equation Subtotal</b>	<b>2</b>

<b>CITATIONS</b>	
Minutes to fix citations having the wrong model?	1
Minutes to fix citations having the wrong type?	0
Minutes to fix missing or incorrectly tagged citations in the text?	0
Minutes to fix miscited bibrefs for multipart citations?	2
Minutes to fix any other citation problems (beyond 4 items above)	1
<b>Citations Subtotal</b>	<b>4</b>

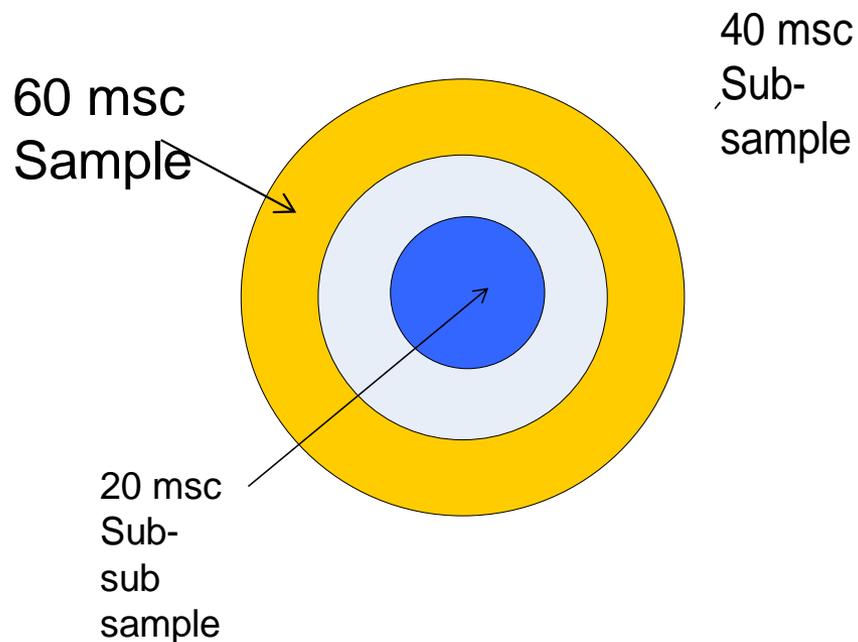
# Vendor Scoring: Mechanism

- Challenges: 40,000 plus manuscripts and 60+ Technical Editors (TEs)
- Scoring team established
- Statistically consistent random sampling



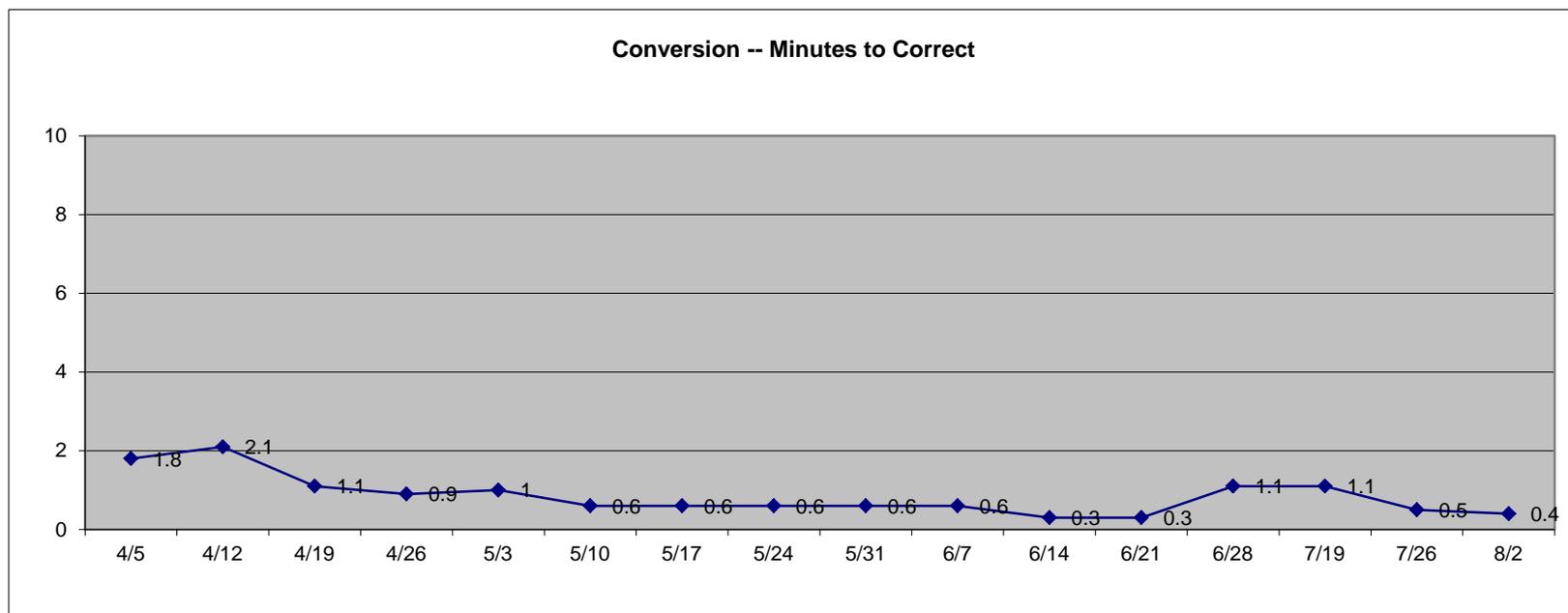
# Vendor Scoring: Mechanism

- Statistically consistent random sampling



# Vendor Scoring: Results

- Achieved an accurate weekly picture of vendor quality
- Improvement due to ACS and vendor focusing on and measuring the same issues
- Timely feedback allows ACS to respond quickly to environmental change



# Vendor Scoring: Results

Vendor Conversion Scorecard

Manuscript		E1	E2	E3	S1	S2	S3	C1	C2	C3	C4	C5	M1	X1	T1	T2	T3	TG1	TG2	Total	
nl302113r	7/23/2012	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1
lp301329g	7/24/2012	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ie3000553	7/24/2012	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	2
am300951f	7/26/2012																				
Averages		0	0	0	0	0	0	0	0	0	0	0	0.3	0	0	0.7	0	0	0	0	1

# Vendor Validations

- Vendor calls ACS web service to invoke validations program
- Example:
  - Validation failures were detected for document np200906s

Journal: np

Msc Type: r-Review

FATAL: The content of element type "metadata" must match  
"(journal-meta,document-meta,processing-meta?)".

# Vendor Rejects Transactions

- Vendor rejects a transaction containing XML vendor composition system can't handle
- System developed to automate these rejections and four steps taken
  - Step 1: specific vendor instructions entered as note in our workflow system
  - Step 2: error code is looked up in table to find generic instructions
  - Step 3: the specific and generic instructions become text of an email sent to appropriate ACS staff
  - Step 4: manuscript auto-routed to appropriate stage of workflow
- Results include improved publication time and timely feedback to Technical Editors
- Rejection metrics are used to guide other quality efforts

# Conclusion

- XML Quality
    - Measure
    - Auto-correct
    - Validate
    - Improve
  - Monitoring to understand thus ensure current quality
  - Continuous monitoring to spark future improvement efforts
-

## Contact Us

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